

The Football Association Child Protection and Best Practice Guidelines



Advice and Support for Individuals Receiving a Disclosure

TheFA.com/Goal

Information Sheet 1

It is assumed you have already referred your concern about the welfare of the child or young person to The FA via your club welfare officer, County Football Association Child Protection Officer (CFACPO) or FA Case Manager as appropriate.

If you have not done so please ensure that you do so. Alternatively you may have referred your concern directly to local Social Services, the Police or the NSPCC.

The following information is provided as we acknowledge you may wish to speak with someone confidentially to help you to deal with what you have heard.

You may also feel the need to be reassured that the issues are being dealt with in the best possible way with the interests of the child or young person being paramount.

Clearly confidentiality is essential and therefore when seeking support or guidance from a recommended source as detailed below you will be expected to keep the personal details (names of individuals concerned) confidential. The following contact details provide a variety of potential support mechanisms for you to approach.

Careline

Cardinal Heenan Centre
326 High Rd
Ilford IG1 1QP
Tel 020 8514 1177

Confidential crisis telephone counselling service for children, young people and adults. Face to face service for adults.

www.ukselfhelp.info/careline

Child Line

Studd Street
London N1 0QW
Tel 020 7239 1000/fax 020 7239 1001

Free national telephone helpline for children 24 hrs 0800 1111

www.childline.org.uk

Family Rights Group

The Print House
18 Ashwin Street
London E8 3DL
Tel 020 7923 2628/fax 020 7923 2683

Assists families with children in care/residential accommodation/involved in child protection procedures.

www.frg.org.uk

FSU

207 Old Marylebone Road
London NW1 5QP
Tel 020 7402 5175/fax 020 7724 1829

Counselling, welfare, legal advice. Offices in all areas of UK.

www.fsu.org.uk

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Institute of Family Therapy

24-32 Stephenson Way
London NW1 2HX
Tel 020 7391 9150/fax 020 7391 9169

Family & couple therapy. Problems for families, children, adolescents, relationships, divorce, separation, illness and bereavement.

www.instituteoffamilytherapy.org.uk

Lifeline

Susan Dyas
Walnut Tree House
98 Moor End
Holme on Spalding Moor
YO43 4DR
Tel 01262 469 085

Help and advice for families experiencing psychological, physical or sexual abuse within the home. Encourages and supports groups.

Parentline Plus

Unit 520
Highgate Studios
53-57 Highgate Road
London NW5 1TL
Tel 020 7284 5500
Helpline 0808 800 2222

Support for all families/stepfamilies.

www.parentlineplus.org.uk

SAFE

PO Box 1557
Salisbury
Wiltshire SP1 2TP
Tel 01722 410 889

www.ukselfhelp.info/safe

The FA/NSPCC Helpline

Tel: 0808 800 5000

24 hour free and confidential telephone Helpline that provides counselling, information and advice to anyone concerned about a child at risk of ill treatment or abuse.

- For those with a hearing difficulty, there is a text phone telephone number: 0800 056 0566
- Asian Helpline operated by Asian counsellors in:
 - Gujarati (telephone: 0800 096 7714)
 - Hindi (telephone: 0800 096 7716)
 - Bengali/Sylehti (telephone: 0800 096 7715)
 - Punjabi (telephone: 0800 096 7717)
 - Urdu (telephone: 0800 096 7718)
 - English (telephone: 0800 096 7719)

At the time of publication The Asian Helpline is open between 11am and 7pm Monday to Friday, so please check the NSPCC website for up to date details.

The Samaritans

The Upper Mill
Kingston Road
Ewell KT 17 2AF
Helpline (local call rate) 08457 90 90 90
Admin tel 020 8394 8300/Fax 020 8394 8301

Nationwide, non-religious, non-political 24 hour confidential support.

www.samaritans.org.uk

Much of the information regarding the support and self help organisations has been sourced via the 10th edition of Help we would like to thank them for allowing us to share this information. Please note additional contacts can be obtained from their website www.ukselfhelp.info